

## **Bank Guarantee specialist Proferus:**

We are looking for experienced bank guarantee / LC consultants with a trade, payments, risk & compliance background that will be actively involved in new innovative and technical developments, implementations and analysing/improving business processes at client sides.

You will be working on international projects. The usage of our latest technologies combined with the freedom and expectation of introducing these technologies will make your daily work exciting and challenging.

New Talent will be professionally trained to become an experienced consultant in the area of Trade Finance, Payments or Compliance and continue their development with Project Management & Soft Skills training. Our Proferus Talent Program is based on our team's long experience in the field, and it is updated continuously to reflect the latest industry best practices.

### Responsibilities:

- Analyse business processes
- Develop and deliver functional designs
- Identify customer requirements and respond effectively
- Provide documentation in line with agreed standards, methodologies and procedures
- Act as, or provide support to the Project Manager to deliver within the agreed timelines, budgets and desired quality
- Present solutions, assist the customer in their decision making and implementation
- Continuous Integration and Continuous Delivery for all our internal developments
- Provide insights into scalability and maintenance to Software Engineers
- Analyse, troubleshoot and resolve configuration, build, package and deployment failures.
- Support internal and external customers on multiple platforms
- Works with customers and other teams to troubleshoot customer environments to increase user satisfaction.
- Create, update and maintain all necessary documentation
- Drive continuous service and process improvements
- Collaborate, coordinate & communicate with various stakeholders.

### Requirements / Skill set:

- A Bachelor's or master's degree in Business, Finance or IT
- At least 3 years of experience as a bank guarantee specialist in the financial industry
- Knowledge of Transaction Banking, specifically (international) Cash & Payments

- Knowledge of Risk & Compliance
- Knows or has worked with the following methods: LEAN, Scrum, Prince 2, P3O, Agile
- A.I. / User Supervised Machine learning experience is preferred
- Experience with coding and scripting is preferred
- A drive to improve both yourself and the quality of the work you deliver; you like to be at the cutting-edge of the technologies you work with;
- Comfort with collaboration, open communication and reaching across functional borders;
- Fluency in English, both oral and written, and excellent communication skills;
- Ambition, energetic and an entrepreneurial drive, you can work well independently but also in a team and you are fun to work with.
- Agile way of working. You love ownership; you design it, you build it, you own it!

#### Interpersonal / soft skills:

- Strong sense of accountability and ownership.
- Good team player and communicator with a flexible, customer-driven attitude.
- Agile / Lean attitude and mindset.
- Believe in daily improvement, easily adapt to change and have fun while doing it.
- Work well independently and within a team.
- Ambition to grow through experience, curiosity to understand new technologies.
- Ability to work cross-culturally and across regions.

#### Our company and benefits

This is an opportunity to join a quickly growing team and make a substantial impact on our company. We're looking for someone that can learn, adapt, and roll with a fast-paced, ever-changing environment and who isn't afraid of uncertainty. We are an informal, innovative, ambitious and professional company. A change to work within a thriving, dynamic and growing organisation, with a matching company spirit.

Awesome office in Amsterdam. We are located on the 19th floor in the Alpha Tower building, with a great view and right at the Amsterdam Arena train- and metro station.